

Transportation Services Acknowledgement and Release Form

Chase Courier Services, LLC and Chase Courier & Transit operate under the same legal entity

- * I fully understand that Chase Courier Services, LLC is a private transportation service company and they have the right to collect payment for services prior to services being rendered. I also understand that, Chase Courier Services, LLC has the right to refuse service to anyone and/or group organization, as those decisions are under the discretion of Chase Courier Services, LLC at all times.
- * I agree to release from liability, hold harmless, indemnify and waive my right to sue Chase Courier Services LLC, for all claims or damages, I separately or collectively may have, for personal injury, bodily harm, death, injury to or loss of property, emotional injury or loss of consortium, that may occur in connection with, arising from or by reason of this transportation agreement, whether caused by negligence or otherwise. I understand that I am not releasing Chase Courier Services, LLC from liability for claims or damages arising from a reckless or intentional act of Chase Courier Services, LLC.
- * I understand that camera usage may be used inside or outside of Chase Courier Services, LLC vehicle (s), in the event an accident or similar may arise where this type of audio/visual documentation is needed. Conversations and video footage inside and outside of the vehicle may be captured for this purpose.
- * Chase Courier Services, LLC, will not be held responsible for late or missed appointments or all other similar situations. Any fees/monetary penalties for missed or arriving late to appointments or similar will not be the responsibility of Chase Courier Services LLC, for any reason.
- * I will not hold Chase Courier Services LLC, financially responsible for any food/drinks that may fall/spill while inside the vehicle(s) insured by Chase Courier Services, LLC. I further understand that any liquids or foods that may burn my skin/soil my clothes or personal belongings due to speed bumps, new traffic patterns, road closures/detours, sudden stops, weather conditions and/or road hazards or similar thereof, is my responsibility and Chase Courier Services, LLC will not be held liable or responsible. I further understand that a cleaning fee of **\$75** will be charged for any food, bodily waste or similar left behind in the vehicle (s).
- * Animals and/or pets of any kind are not permitted inside, Chase Courier Services LLC, vehicle (s) for any reason. Services animals with proper documentation will be evaluated on a case by case basis and a final decision will be determined by Chase Courier Services, LLC, prior to services being rendered.
- * A refund of services will be promptly dispersed in the event Chase Courier Services, LLC are unable to fulfill their service obligations, due to hazardous road/weather conditions, vehicle damage/maintenance or similar.
- * Chase Courier Services, LLC does not guarantee or provide another form of transportation in the event our vehicle (s) incur inoperable damage from an accident, hazardous road conditions, or similar.
- * For weekly, bi-weekly and/or recurring appointments, I understand that in order to guarantee the availability of the requested days/times, payment for each week is due in full, the day before services are rendered. 25% of the total weekly amount will be refunded for missed/cancelled weekly, bi-weekly and/or recurring appointments.
- * Chase Courier Services, LLC, requires a **\$50 deposit** to secure my appointment date/time. The remaining balance is due on or any time before the day of transport. Only appointments canceled before 24 hours of the confirmed date/time will receive a refund of the \$50 deposit and any additional monies paid. Appointments canceled within a 24 hour window of the confirmed appointment date/time are not eligible to receive a refund of the required \$50 deposit.